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## Dock Hand

Seasonal, Part-time, approximate starting and stopping dates: 5/15/21 to 9/15/21

### Job Summary:

The marina is a service-driven business; therefore, the customer must be the main focus of all operations. Each dock hand is a representation of our attitude towards the customer, and consequently the dock hand is the primary liaison between customers and the marina. While the primary focus of the dock hand's responsibilities focuses on the customer, safety is of the utmost importance.

### Duties and Responsibilities:

- The dock hand position requires a willingness and ability to assist with any task needed at the marina.
- Treat all customers with first class customer service
- Assist members with tying and untying their watercraft as necessary
- Assist members with taking items to and from their watercraft
- Clean docks, walkways, sidewalks, equipment and other areas of the marina as necessary
- Adhere daily dress code standards (uniform and appearance)
- Any and all other duties assigned to you

### Skills and Qualifications:

- Line handling skills including ability to tie various knots, toss, and cleat lines.
  - Unlimited or unimpaired ability to walk, bend, stoop, climb and work safely around water, on a ladder or in confined spaces.
  - Ability to use a PC and radio.
  - Skilled in the use of a golf cart or other motorized vehicle.
  - Must be able to work a flexible schedule based on operational needs including days, weekends and holidays.
  - Physical requirements include, but, are limited to the following: standing, sitting, hearing, speaking, reaching/lifting/pushing/carrying up to 30 pounds, bending and walking
  - Be able to stand for long periods of time
  - Safety is the business and responsibility of every employee and can be achieved through proper education, training, use of protective equipment and by following safety rules, regulations, standards, and laws. Each employee is responsible for understanding and practicing appropriate safety procedures
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- Any offer of employment will be contingent up satisfactory completion of background verification.

**Bay Point Resort and Marina is an Equal Opportunity Employer**