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Restaurant Food Server

Seasonal, Full- and Part-time, approximate starting and ending dates: 3/22/21 to 11/13/21

Job Summary:

The servers at the Shores Club play an integral part in ensuring our customers have an exceptional dining experience. The person should be passionate about food and service and thoroughly enjoy creating excellent experiences for our customers. Finally, the person will have a friendly, outgoing disposition and previous experience working as a Server in a fast-paced restaurant setting.

Duties and Responsibilities:

- You are working on a beach resort, smile and enjoy the views with our guests
- Greet customers and answer any questions they have about the menu
- Ability to memorize and recall menu items
- Explain daily specials and have selected selling items for a food and drink suggestion
- Place orders in the Point-of-Sale (POS) terminal.
- Deliver all necessary items to the table before the food and drinks are to arrive to the customers
- Process checks and payments
- Help clean the table for the next customer
- Complete side work as needed
- Customer service, multitasking, and interpersonal skills
- Promptly address customer service issues and refer customers to management when necessary
- Adhere daily dress code standards (uniform and appearance)
- Any and all other duties assigned to you

Skills and Qualifications:

- Able to work in a face-paced work environment
- Excellent written and verbal skills
- Willing to work a flexible schedule to include nights, weekends and holidays.
- Physical stamina to work on your feet throughout your shift
- Physical requirements include, but, are not limited to: standing, sitting, hearing, speaking, reaching/lifting/pushing/carrying up to 30 pounds, bending and walking
- Safety is the business and responsibility of every employee and can be achieved through proper education, training, use of protective equipment and by following safety rules, regulations, standards, and laws. Each employee is responsible for understanding and practicing appropriate safety procedures

- Any offer of employment will be contingent up satisfactory completion of background verification.

Bay Point Resort and Marina is an Equal Opportunity Employer